



10. Parking permits: residents, businesses and events

Manage parking permits

Council offers a range of parking permits to help residents, businesses and their visitors access on-street parking.

Permit types include the following.

Residents

- ▶ Resident parking permits, including time-limit exemption parking permits and resident-only parking permits
- ▶ Temporary parking permits
- ▶ Mobility access permits
- ▶ Temporary caravan/trailer exemption permits

Businesses

- ▶ Business parking permits

Events

Royal Adelaide Show permits.

Figure 8. Parking permit types



Residents: Resident parking permits

Resident parking permits may be provided for residential properties that are in streets with time-limit controls or do not have off-street (on-property) parking.

Council provides two types of resident parking permits:

- ▶ **Time-limit exemption parking permits** that are issued to residents, allowing their specified vehicles to exceed time limits in restricted parking areas.
- ▶ **Resident-only parking permits** that are issued to residents, enabling their specified vehicles to park in a designated zone(s) or exceed time limits in the areas covered by permits. The Resident Only Parking Permit zone significantly restricts parking access for neighbouring residents and other community users. Its continued installation will be subject to specific conditions.

Key residential-permit issues that Council aims to address as part of this Plan include:

- ▶ **Legacy resident-only parking permits** - Council recognises that numerous Resident Only Parking Permit zones have been established in high-demand areas over time. These legacy zones may no longer align with Council's operational directions for resident parking permits. The low utilisation of these zones in high-demand parking areas has

caused contention among neighbouring properties, making the use of public space appear inequitable.

- ▶ **Permit fees** - over the past several years, permit fees for different resident parking permit types have remained consistently low, regardless of the benefits they provide to applicants. This pricing approach does not reflect the true value of the permit, and does not encourage residents to use their private property for parking or consider alternative transportation options.
- ▶ **Permit issuing process** - the current system for issuing residential permits involves a manual process, requiring physical permits to be displayed in vehicles to avoid penalties. This method is inefficient from an administrative and enforcement standpoint, especially with the anticipated increase in time-limit controls and residential parking permits across the city.

Actions

- ▶ **10.1** Review legacy Resident Only Parking Permit zones to align with the operational directions outlined in this Plan.
- ▶ **10.2** Review resident parking permit fees, with the aim of increasing fees to encourage the use of private parking by residents and better reflect the benefit that the permits provide. This review will encompass all permit types, not just resident parking permits.
- ▶ **10.3** Explore the potential for a Digital Permit System to enhance the efficiency of processing

and administering permits for customers, administrators and regulatory services. This investigation will encompass all permit types, not just resident parking permits.

Operational directions

- ▶ Resident parking permits will not be issued to residents of community or strata-titled dwellings or other multi-dwelling buildings if granted development approval on or after 1 November 2013.
- ▶ Resident parking permits will not be issued for residential properties that bound an arterial road owned and operated by State Government.
- ▶ Resident parking permits will not be issued for residential properties that have no on-street parking provision along its length (e.g., a lane way).
- ▶ Resident parking permits will not be issued on streets with no parking restrictions installed.
- ▶ The holder of a resident parking permit is not guaranteed a parking space in the street for which the permit is issued.
- ▶ The fee for each resident parking permit issued will be determined by the Council and detailed in the annual 'Fees and Charges Schedule'.

Time-limit exemption parking permits

- ▶ Time-limit exemption parking permits may be issued to eligible residents based on off-street parking availability and the number of registered vehicles at their property.

- ▶ Subject to meeting the eligibility criteria, a maximum number of time-limit exemption parking permits will be issued as shown in Table 2.
- ▶ Time-limit exemption parking permits cannot be used in parking zones of less than one hour's duration and cannot be used in Loading Zones, No Parking Zones, No Stopping Zones or Bicycle Lanes.
- ▶ A resident who requires more time-limit exemption parking permits than the entitlement outlined in Table 2 may apply for **excess to entitlement permits**, up to a maximum of two permits per residential property.

Resident-only parking permits

- ▶ Resident Only Parking Permit zones will only be installed in front of a residential property if:
 - ▶ The property has no off-street parking, and
 - ▶ Time-limit controls are installed along the street.
- ▶ Resident Only Parking Permit zones will apply only between 6pm and 7am. During daytime hours the time-limit control along the street will apply.
- ▶ Resident Only Parking Permit zones are only accessible to residents along the street who has access to a resident only parking permit.



Table 2. Guidelines for maximum number of permits to be issued by Council

Number of off-street car parks on the property	Number of vehicles registered at this property	Maximum number of and type of permits
0	0	1 transferable
0	1	1 fixed and 1 transferable
0	2+	2 fixed and 1 transferable
1	0	0
1	1	1 transferable
1	2	1 fixed and 1 transferable
1	3+	2 fixed and 1 transferable
2	0	0
2	1	0
2	2	1 transferable
2	3+	1 fixed and 1 transferable
3+	0	0
3+	1	0
3+	2	0
3+	3+	1 transferable

Table 2 notes:

- ▶ A transferable permit is not tied to a specific vehicle registration and can be used by visitors to the residential property.
- ▶ A fixed permit must be associated with a specific vehicle registration, which should be registered to the respective property.
- ▶ A permit must be located within the vehicle and in an observable position, and can only be used in the street specified.

Residents: Temporary parking permits

Temporary parking permits are available to exempt applicants from time-limit parking controls for brief periods. These permits are generally issued to tradespeople engaged in house repairs or renovations and to family members or friends who may be house-sitting or caring for someone who is ill.

Operational directions

- ▶ Temporary parking permits are to be limited to:
 - ▶ Areas where time-limit parking controls are in effect, and
 - ▶ Streets with an average parking occupancy exceeding 50%.
- ▶ Temporary parking permits will be granted for a maximum duration of three months.
- ▶ The holder of a temporary parking permit is not guaranteed a parking space in the street for which the permit is issued.
- ▶ The fee for a temporary parking permit will be determined by the Council and detailed in the annual 'Fees and Charges Schedule'.

Residents: Mobility access permits

Council acknowledges the significance of providing Accessible Parking Zones in public spaces, including council services, community facilities, parks, and key commercial areas. However, Council has been receiving numerous requests for the installation of Accessible Parking Zones directly adjacent to residential properties. In recent years, several Accessible Parking Zones have been installed in front of residential properties to support individuals with accessibility or mobility needs, enabling them to access their homes safely. However, a significant number of these installations have proven to be inconsistent, non-compliant, and challenging to manage, monitor and remove when no longer needed.

To enhance the management of Accessible Parking Zones and review existing installations, a new 'Mobility Access Permit' will be introduced. A formal process will govern the installation of this new permit type.

Actions

- ▶ **10.4** Conduct a comprehensive review of all existing Accessible Parking Zones situated in front of residential properties to ensure alignment with the operational directions in this Plan.
- ▶ **10.5** Develop and implement a 'Mobility Access Permit' scheme in alignment with the operational directions in this Plan.



Operational directions

- ▶ Mobility Access Permit zones will be installed in front of a residential property if all the conditions listed below are met:
 - ▶ There is no publicly available Accessible Parking Zone within 50 metres of the property.
 - ▶ The applicant has a valid disability parking permit.
 - ▶ The applicant owns a motor vehicle registered to the property.
 - ▶ The applicant can demonstrate that the property either lacks off-street parking or that their existing off-street parking is unsuitable for accessing and egressing their property safely.
 - ▶ There is enough kerbside space adjacent to the property to accommodate the zone.
 - ▶ A nearby driveway access or kerb ramp, located within a distance of less than 6 to 10 metres, is available to ensure safe access to the footpath from the street.
- ▶ If all the above conditions are met, the Mobility Access Permit zone can be designated for exclusive use of the residential property and associated permit holder.
- ▶ The fee for a mobility access permit will be determined by the Council and detailed in the annual 'Fees and Charges Schedule'. Residents may incur a cost for the installation of any necessary infrastructure upgrades that may be required associated with the zone.

Residents: Temporary caravan/trailer exemption permits

Australian Road Rule (ARR) 200 specifically deals with parking regulations for heavy and long vehicles on streets within residential areas in South Australia.

According to ARR 200 (2 and 2a):

'The driver of a heavy vehicle, or long vehicle, must not stop on a length of road in a built-up area for longer than 1 hour, unless throughout the time the vehicle is stopped the driver is engaged in dropping off, or picking up, goods.'

This ARR pertains to vehicles towing trailers, caravans, boats and motor homes, etc., with a combined length exceeding 7.5 metres or a gross vehicle mass of more than 4.5 tonnes.

In recent years, Council has experienced an increase in exemption requests for such vehicles by residents. Without a formal process in place, the review of these requests has been conducted on a case-by-case basis by Council staff.

Action

10.6 Develop and implement a Temporary Caravan/Trailer Exemption permit scheme.

Operational directions

- ▶ To park a long or heavy vehicle such as a caravan, trailer or boat on a residential street for more than one hour, individuals will need to

obtain a temporary caravan/trailer exemption permit.

- ▶ Temporary caravan/trailer exemption permits will not be issued for longer than five days (including weekends). The permit duration will be subject to a safety assessment undertaken by Council staff and will consider the characteristics of the street including width, parking demand and traffic volumes.
- ▶ A temporary caravan/trailer exemption permit will not be issued to an unregistered vehicle.
- ▶ Temporary caravan/trailer exemption permits will not be issued to any caravan or motor homes used for overnight sleeping while parked on the street.
- ▶ The fee for a temporary caravan/trailer exemption permit will be determined by Council and detailed in the annual 'Fees and Charges Schedule'.

Businesses: Business parking permits

Business staff often ask Council for business parking permits that exceed the time-limit controls near their place of business. These include schools and childcare centres.

Legacy trial business permits issued in 2016 intended to transition into a new business parking permit scheme. However, subsequent directions for business parking permits lacked clarity and required review.

Council acknowledges that it has a role in supporting business parking (staff and visitors) to facilitate its *Economic Development Strategy*. Council will aim to achieve this by:

- ▶ Reviewing time-limit controls in commercial and business precincts to provide a more balanced outcome between resident and business parking, including schools and childcare centres
- ▶ Extending pay-for-use parking near commercial and business precincts, to cater for short-term and all-day parking
- ▶ Providing a simplified Business Parking Permit for business use (refer to operational directions in this section).

Actions

- ▶ **10.7** Develop and implement a 'Business Parking Permit' scheme in alignment with the operational directions in this Plan.
- ▶ **10.8** Assist the participants of the 2016 trial business permits (including Goodwood Primary School) in transitioning to the new Business Parking Permit scheme.
- ▶ **10.9** Review the provision of the Joint Venture On-Street Parking Permit, which was established in 1996 with Business SA.

Operational directions

- ▶ Unley-registered business owners or occupiers without off-street parking provisions may obtain Business Parking Permits, allowing them to exceed the time-limit zones solely within a defined precinct and/or streets specified by the permit.
- ▶ The number of permits issued within a defined precinct and/or street will be limited to 10% of available on-street parking.
- ▶ Exclusive permit zones for businesses will not be established.
- ▶ As many as two permits can be issued to a business. Additional permits may be issued, subject to an assessment by Council staff including a review of the business needs, employee numbers, parking demand and parking control types within a 400-metre walking catchment.

- ▶ Business parking permits cannot be used in parking zones of less than two-hour duration, and cannot be used in Loading Zones, No Parking Zones, No Stopping Zones, Bicycle Lanes and Clearways.
- ▶ A permit will be transferable for business staff use.
- ▶ The holder of a business parking exemption permit is not guaranteed a parking space in the street for which the permit is issued.
- ▶ The fee for a business parking permit will be determined by Council and detailed in the annual 'Fees and Charges Schedule'.



Events: Royal Adelaide Show

Since approximately 2010, Council has been implementing event parking restrictions for the Royal Adelaide Show on streets surrounding the Wayville Showgrounds.

The event parking restrictions are designed to:

- ▶ Ensure that a reasonable level of parking availability is maintained for residents and businesses throughout the nine-day Adelaide Royal Show.
- ▶ Encourage Show patrons to use off-street parking facilities and/or catch public transport.

Operational directions

- ▶ Residents in the designated event parking area will be issued with show exemption permits up to one week before the Show starts.
- ▶ Residents can seek a maximum two additional Show exemption permits on request only.
- ▶ Businesses cannot access Show exemption permits and must manage their parking requirements during the Show period.
- ▶ No fee will be charged for a Show exemption permit.

Duration of permits

Permits, excluding temporary parking permits and Royal Adelaide Show permits, are currently renewed biennially, expiring on 31 December of the biennial period. Given the challenges posed by the holiday season, limited staff resources and the increasing number of permits issued annually, a review is necessary to determine a more suitable timing for permit renewals.

Actions

- ▶ **10.10** Move the expiry of permits from 31 December to a more appropriate time of the year.

Operational directions

- ▶ Permits, excluding temporary parking permits and Royal Adelaide Show permits, can be issued at any time of the year and will remain valid until the end of the corresponding biennial period.
- ▶ Permits fees will be determined at the time of issue.
- ▶ Permit holders will be responsible for seeking permit renewals and replacing existing permits. A reminder notice will be sent to the permit holder within 60 days of the expiry date.
- ▶ In the case of non-renewed resident-only parking permits and mobility resident permits, all signage and related infrastructure will be removed. Residents may incur a cost for the removal of signage or infrastructure associated with the respective zone.